

DEDICATED TO HELPING BUSINESS ACHIEVE ITS HIGHEST GOALS.



## AIR TRAFFIC SERVICES

Extending the Reach of Your  
Flight Department Team





## WHY NBAA AIR TRAFFIC SERVICES?

### Personalized Service for Your Flight Department – Value for All Members

How often do your pilots get a preflight briefing, file a flight plan, board passengers and call for taxi, only to find out that their on-time departure has been delayed due to an ATC issue? Wouldn't it be great if the pilots, schedulers and dispatchers could learn about possible delays three to four hours prior to departure?

And wouldn't it be even better if someone could offer advice on how a flight could be rerouted to complete the mission in a timely manner with enough notice to amend catering, ground transportation and other key travel arrangements?

The National Business Aviation Association (NBAA) can help you do this and more, by providing you with the tools and information needed to enhance trip planning and facilitate issue resolution. NBAA's Air Traffic Services represents the needs of business aviation by participating in Collaborative Decision Making (CDM), a joint FAA/industry initiative that develops new technologies and procedures to solve the traffic flow problems that face the National Airspace System.

# NBAA AIR TRAFFIC SERVICES

## Extending the Reach of Your Flight Department Team

Originally launched as the NBAA GA Desk in August 2001, the newly renamed NBAA Air Traffic Services (ATS) represents the interests of business aircraft operators from the floor of the FAA's Air Traffic Control System Command Center (ATCSCC) to ensure equitable access to airports and airspace in the daily management of the National Airspace System (NAS).

NBAA currently is one of only three non-FAA organizations invited to staff positions inside the ATCSCC. The FAA invitation acknowledges that having business aviation representatives based inside the ATCSCC, in the form of NBAA Air Traffic Services, benefits both the FAA and the business aviation community. NBAA ATS specialists engage in ongoing collaborative planning and information sharing with ATCSCC staff to help manage the flow of air traffic in the NAS.

The participation of NBAA ATS specialists in the daily planning and execution of NAS strategy results in traffic management solutions that benefit the entire business aviation community – including companies like yours.

While NBAA Air Traffic Services represents the general interests of all flight departments, most of the services described in this brochure are available only on a subscription basis.

### **CUSTOMIZATION FOR YOUR FLIGHT OPERATION**

With a new name reflecting its dedication to service excellence, NBAA Air Traffic Services recognizes that no two subscribers' flight operations are alike. Most ATS subscribers are traditional NBAA Member flight departments that don't have the resources to efficiently manage the many tools available to the ATS staff. For these subscribers, NBAA's air traffic management specialists act as an extension of the flight department, aiding the busy scheduler or dispatcher with real-time NAS information and evaluation of the impact on the subscriber's flights.

Larger flight departments can gain direct access to similar tools that are available to the ATS staff, so that they can efficiently manage their own fleets while utilizing the ATS specialists to handle their exceptions in real time.

### **BENEFITS FOR YOUR COMPANY**

With NBAA Air Traffic Services acting as a liaison to the FAA's Air Traffic Control System Command Center on your behalf, your company will benefit by receiving:

- Advance, accurate and detailed information for improved flight planning
- Reduced ATC, weather and other delays throughout your flight operation
- Resolution of crew, aircraft and passenger time-critical issues
- More efficient operations and more satisfied passengers

As a subscriber, you will interact with NBAA ATS specialists regularly to work through issues together. Based on an understanding of your company's mission, goals and specific needs, NBAA ATS will foster a collaborative relationship with your company that will allow it to anticipate and manage future issues on behalf of your company.

## Resources for Subscribers

For over a decade, NBAA ATS has provided free benefits for all Members, including:

- An Airspace Alerts subscription list at [www.nbaa.org/airspace/alerts](http://www.nbaa.org/airspace/alerts)
- A Traffic Flow Management resource site at [www.nbaa.org/airspace/tfm](http://www.nbaa.org/airspace/tfm)
- Air traffic tips and other operational guidance in Association publications like *NBAA Update* and the “Navigator” department of *Business Aviation Insider*

For a separate fee, the NBAA ATS subscription service gives companies personalized service in the following areas:

- Proactive monitoring of subscriber flights
- Alerts of air traffic issues affecting subscriber flights
- Multiple daily updates about the status of the NAS
- Real-time assistance in mitigating delays resulting from ground stops, ground delay programs, airspace flow programs and other traffic management initiatives

Your NBAA ATS subscription will give your company access to a wide variety of powerful FAA and NBAA tools that collectively are offered nowhere else.

### FAA TOOLS

NBAA ATS and its subscribers have access to these ATCSCC resources:

- Participation/representation in FAA daily operations planning teleconferences
- Flight-specific information on the impact and necessary actions required for traffic management initiatives such as playbook routes, coded departure routes, airspace flow programs, flow-constrained areas, ground stops and ground-delay programs
- Real-time flight schedule data integration and information exchange into the NAS through the use of CDMNet
- Access to tail-number-specific flight delay information and other airport-specific arrival and departure information in the flight schedule monitor
- Representation of critical subscriber issues to the tactical customer advocate (TCA) for resolution





- Meteorologist participation in the collaborative convective forecast product
- Access to the reroute monitor and TCA web page
- Access to the diversion-recovery and route-management tools
- Ability to be a pathfinder volunteer flight

*Note: Subscribers must meet certain resource and security requirements for access to some of these tools.*

## **NBAA TOOLS**

ATS subscribers also have exclusive use of the following NBAA tools:

- Subscriber web page with ATS contacts, training materials and links
- Subscriber telephone hotline
- Weekly subscriber teleconference to share feedback and updates
- Daily peak-time access to ATS staff
- Training opportunities through the joint government/industry Collaborative Decision Making (CDM) initiative
- National Airspace System Status Briefing, NBAA's online tool with real-time ATC and delay information

## **Resources for the Public**

NBAA ATS subscribers and other operators are also encouraged to take advantage of these free online resources available to the public:

- FAA Air Traffic Control System Command Center, Flight Delay Information – [www.fly.faa.gov](http://www.fly.faa.gov)
- Real-Time National Airspace System Status – [www.fly.faa.gov/ois](http://www.fly.faa.gov/ois)
- EDCT Search – [www.fly.faa.gov/edct](http://www.fly.faa.gov/edct)
- NOTAMs and ATC Information – <https://pilotweb.nas.faa.gov> (no registration required)
- CDM Information – [www.flycdm.org](http://www.flycdm.org)
- Traffic Management Tutorial for Pilots, Dispatchers and Schedulers – [http://fly.faa.gov/Products/Training/Traffic\\_Management\\_for\\_Pilots/traffic\\_management\\_for\\_pilots.jsp](http://fly.faa.gov/Products/Training/Traffic_Management_for_Pilots/traffic_management_for_pilots.jsp)

## NBAA Air Traffic Services Gets Results

NBAA ATS has front-line access to real-time information at the FAA's Air Traffic Control System Command Center regarding:

- NOTAMs, TFRs, STMPs and security-related events affecting the NAS
- Anticipated en route and terminal weather constraints
- Reroute advisories and affected flights
- Airway facility inspections, NAVAID outages and flight checks
- Traffic management initiatives, and more

The ATS staff analyzes this information in order to provide real-time updates to NBAA ATS subscribers. In turn, subscriber-provided information is used by ATS specialists to determine NAS peak times and trends for the business aviation community to improve long-term NAS planning.

When the ATC System Command Center can accurately forecast NAS capacity to include business aviation customers, then it can react with the appropriate initiatives that are best for everyone's operations – scheduled and unscheduled operators alike. This integration of scheduled and unscheduled demand results in a fair distribution of available resources, ensuring that the needs of ATS subscribers are met.

## Subscribe Today – and Follow Us on Twitter!

Contact NBAA Air Traffic Services now for pricing and other details:

- Tel: (540) 422-4841
- E-mail: [airtraffic@nbaa.org](mailto:airtraffic@nbaa.org)
- Web: [www.nbaa.org/ats](http://www.nbaa.org/ats)
- Twitter: [www.twitter.com/NBAA\\_ATS](http://www.twitter.com/NBAA_ATS)

*“The NBAA Air Traffic Services team is one of our most valued partnerships. In short, our subscription is a business continuity tool. Their oversight and timely guidance give our crews the ability to provide options to our travelers, getting them as close to where they need to be, on time.”*

CURRENT OHIO-BASED SUBSCRIBER



Founded in 1947 and based in Washington, DC, the National Business Aviation Association (NBAA) is the leading organization for companies that rely on general aviation aircraft to help make their businesses more efficient, productive and successful.

**Not a Member? Join NBAA today by visiting [www.nbaa.org/join](http://www.nbaa.org/join).**