Aircraft Operators & Ground Handling Safety
NATA Safety 1st Program

Industry Standard in Ground Handling Training
NATA Safety 1st

Programs

• Professional Line Service Training (PLST)
• FAA Accepted 14CFR139.321 Supervisory Training
• 18 Health & Safety Courses
• General & Business Aviation De-Iceing Training
• Hazmat Awareness
• Regulated Garbage Handling
NATA Safety 1st

Ground Handling Operational & Safety Components

- Introduction to General Aviation
- Ramp and Aircraft Servicing Safety
- General Fuel Servicing
- Aircraft Towing
- Fuel Farm Management
- Customer Service
- Fire Safety
- General Aviation Security
NATA Safety 1st

Hybrid Learning Environment

• Online Training Modules
  • Written Exams

• Hands-on Training Requirements
• Practical Examination Requirements
• Resources for On-Site Trainers
2017 NATA Ground Handling Safety Symposium

Key Issues Discussed

• Need for collaborative approach to industry wide data analysis

• Expansion of SMS through IS-BAH and NATA programs

• Increased communications with aircraft operators

• Human Resources role in safety culture development & maintenance
Safety 1\textsuperscript{st} & IS-BAH

Complementary NOT Competitive