



## Professionalism is more than just a paycheck.

**P**

**PREPARED**

Preparation happens before you arrive at the airport.

**R**

**RESPECTFUL**

Show respect for anyone with whom you interact.

**E**

**ETHICAL**

Be fair and honest.  
Abide by the regulations.

**F**

**FOLLOWS POLICIES AND PROCEDURES**

Having and following SOPs drastically reduces the odds of an incident or accident.

**L**

**LEADS BY EXAMPLE**

Be the person you want others to emulate.

**I**

**INTEGRITY**

Do the right thing, even when nobody is looking.

**G**

**GENUINE**

Be authentic in your quest for continuous improvement.

**H**

**HUMBLE**

Have the humility to realize you're capable of making mistakes...

**T**

**TRANSPARENT**

...and then own those mistakes as a learning opportunity for yourself and others.

