Professionalism is more than just a paycheck.

**PREPARED**
Preparation happens before you arrive at the airport.

**RESPECTFUL**
Show respect for anyone with whom you interact.

**ETHICAL**
Be fair and honest. Abide by the regulations.

**FOLLOWS POLICIES AND PROCEDURES**
Having and following SOPs drastically reduces the odds of an incident or accident.

**LEADS BY EXAMPLE**
Be the person you want others to emulate.

**INTEGRITY**
Do the right thing, even when nobody is looking.

**GENUINE**
Be authentic in your quest for continuous improvement.

**HUMBLE**
Have the humility to realize you’re capable of making mistakes...

**TRANSPARENT**
...and then own those mistakes as a learning opportunity for yourself and others.