ATTENDANCE PROFILE

2,900+ ATTENDEES

500+ EXHIBITORS

50 U.S. STATES REPRESENTED

47 COUNTRIES IN ATTENDANCE
If you’re interested in elevating your career to the next level, look no further than the 2020 NBAA Schedulers & Dispatchers Conference (SDC2020). You’ll learn current best practices and trends from industry experts and fellow attendees through top-level education sessions and critical peer-to-peer networking to help you work smarter, not harder in the year ahead.

Stay up-to-date on the latest operational information critical to your job function, discover new vendors and suppliers in the growing exhibit hall and connect with over 2,900 fellow peers. Whether this is your first time joining us or you’re a seasoned SDC attendee, you’ll want to connect with this vibrant industry at SDC2020.

REGISTER BY FEBRUARY 18, 2020 for the early bird member price of $1,095
Pre-Conference Professional Development Program (PDP) courses offer attendees further educational opportunities to expand upon the SDC2020 program schedule. Consider adding one of these PDP courses to your week to maximize your learning. Additional payments are required for pre-conference courses, which include continental breakfast, breaks, lunch and course material.

**PDP COURSE: Corporate Aircraft Dispatcher Recurrent Training**

- **Monday, March 9** 8:00 a.m. – 5:00 p.m.
- **Tuesday, March 10** 8:00 a.m. – 5:00 p.m.
- **Presented by:** Universal Weather and Aviation
- **Registration fee:** Member: $1,085; Non-Member: $1,240

**PDP COURSE: Highly Effective Teams at Work**

- **Monday, March 9** 8:00 a.m. – 5:00 p.m.
- **Presented by:** ServiceElements International, Inc
- **Registration fee:** Member: $685; Non-Member: $840

**PDP COURSE: Leading with a Vision**

- **Monday, March 10** 8:00 a.m. – 5:00 p.m.
- **Presented by:** Scott Moore, CAM, Moore Life Leadership
- **Registration fee:** Member: $685; Non-Member: $840

**MAKE A DIFFERENCE AT SDC2020**

The Schedulers & Dispatchers Advisory Council will continue their annual Pay It Forward Clothing Drive where attendees and exhibitors are encouraged to donate suits, dresses, shirts and other business attire for local organizations. For more information, contact Debbi Laux at dlaux@apiaviation.com or Mi Kosasa at mi@airservicehawaii.com.
CONFERENCE AGENDA

This year’s conference agenda was developed to encourage attendees to build up their resilience in the face of challenges. Not only will you hear from industry experts about the critical information you need to do your job well, but you’ll learn from an inspiring keynote speaker about the key to staying resilient both professionally and personally. Below is a sample of some of the high-quality education sessions offered at SDC2020. Visit nbaa.org/sdc/agenda for the full agenda of sessions and speakers.

THE ABCS OF ACTIVE FLIGHT FOLLOWING

FILL YOUR TANK WITHOUT BUSTING THE BANK

FOR YOUR EYES ONLY: SECURITY IN THE 21ST CENTURY

PUT ME IN, COACH! TEAM BUILDING FOR AVIATION PROFESSIONALS

KEYNOTE SPEAKER

WARREN MACDONALD

Warren’s life boundaries were redefined in April 1997 with a freak rock fall where he was rescued two days later only to undergo the amputation of both legs at mid-thigh. Just ten months later, he climbed Tasmania’s Cradle Mountain using a modified wheelchair and the seat of his pants. This keynote presentation focuses on what we can do to prepare for our challenges in advance and how we can fortify ourselves against the curve balls and roadblocks before they happen by practicing resilience.

CAM INITIAL & RECURRENT POINTS FOR QUALIFIED SESSIONS

Certain sessions have been approved by the NBAA Certified Aviation Manager (CAM) Governing Board for attendees to earn a ¼ point per session towards the CAM initial application or recertification. Learn more about the CAM program at nbaa.org/cam.

NBAA SDC TRAINING INITIATIVE (CTI)

NBAA and the Schedulers & Dispatchers Committee will again offer opportunities for attendees to receive training acknowledgements. For the latest information, check out the program agenda at nbaa.org/sdc/attend.
DISCOVER CHARLOTTE

The Queen City lives up to its name, offering visitors and locals a diverse experience. From the NASCAR Hall of Fame and Levine Center for the Arts to numerous breweries and award winning restaurants, there is truly something for everyone to enjoy. With over 170 domestic and international destinations served by non-stop flights, it’s so easy to make plans to attend #SDC2020 in Charlotte.

Reserve Your Hotel Early to Save
Attendees are strongly encouraged to reserve rooms through NBAA’s discounted room blocks. Visit nbaa.org/sdc/hotel for more information. Companies wishing to reserve a group block of more than 10 rooms are requested to coordinate their room reservations with NBAA’s conference team at housing@nbaa.org.

Please note, when booking flights and hotels, that sessions will not end until 3:00 p.m. on Friday, March 13, 2020.
JOIN US!
National Business Aviation Association
1200 G Street NW, Suite 1100
Washington, DC 20005
March 10-13, 2020 | CHARLOTTE, NC