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2019 PDP COURSE DIRECTORY

For NBAA's Professional Development Program

www.nbaa.org/pdp

2019 PDP COURSE DIRECTORY

Welcome to the *2019 PDP Course Directory*, where you can explore the wealth of learning opportunities offered by the NBAA Professional Development Program (PDP). Through enrollment in PDP courses, instructors with real-world experience in the business aviation industry will provide you with quality instruction to help you increase your professional knowledge and advance your career goals.

A range of customized PDP courses are offered by NBAA and other education providers year-round at convenient locations across the country, as well as via distance and online learning – ideal for professionals in a fast-moving industry like business aviation.

Details about the 2019 program are outlined in this booklet and on the NBAA website at www.nbaa.org/pdp. For more information, contact NBAA at pdp@nbaa.org.

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Plan ahead. Register early!

(202) 783-9000 • pdp@nbaa.org • www.nbaa.org/pdp

ABOUT THE PROGRAM

NBAA's Professional Development Program (PDP) was developed to prepare business aviation professionals for management roles within business aviation flight departments. The program encourages participation in coursework, recognizes outstanding participants and rewards those seeking careers in business aviation. Anyone who occupies or aspires to a management position in a company involved with business aviation is encouraged to participate.

PDP courses teach the skills needed to be an effective manager, which are the same regardless of a person's specialty background. All members of the flight department are good candidates for management training, whether supervisory pilots, maintenance personnel, line service personnel, schedulers, dispatchers or flight attendants.

Established training organizations and educational institutions, known as approved PDP providers, offer courses year-round through a variety of convenient and flexible delivery methods, including on-site seminars, courses and video instruction. To date, over 11,000 courses have been completed.

Courses are offered in five specialized areas, known as PDP objectives:

- **Business Management** – Management issues related to financial matters of the flight department, as well as contracting, confidentiality and community relations.
- **Human Resources** (formerly Personnel Management) – Management issues related to staffing, training, performance and compliance with human resource requirements.
- **Leadership** – Issues related to strategic planning, team building, decision-making, communication and currency with professional knowledge.
- **Operations** – Management issues related to the operation of aircraft to ensure safe and efficient service.
- **Aircraft Maintenance & Facilities Services** (formerly Technical and Facilities Services) – Management issues related to aircraft, facilities and ground support equipment.

Students earn a certificate of achievement for each PDP course completed. Later, the student receives a PDP completion plaque that can be customized to show the level of achievement as he or she progresses through the program.

All PDP objectives are designed to prepare students for participation in NBAA's Certified Aviation Manager (CAM) program, which is covered in greater detail on the next page and online at www.nbaa.org/cam.

ABOUT NBAA

Founded in 1947 and based in Washington, DC, the National Business Aviation Association (NBAA) is the leading organization for companies that rely on general aviation aircraft to help make their businesses more efficient, productive and successful. NBAA members get a registration discount on not only NBAA PDP courses, but also other major NBAA events like the Business Aviation Convention & Exhibition, annual conferences and regional forums.

Not a member? Contact NBAA at (800) FYI-NBAA or info@nbaa.org, or join today by visiting www.nbaa.org/join/pdp.

PRICING AND REGISTRATION

NBAA courses are those administered directly by the association and typically held in conjunction with NBAA's Business Aviation Convention & Exhibition (NBAA-BACE) and other association conferences throughout the year.

FOR NBAA COURSES

Members receive a discount on all NBAA courses. In 2019, one-day NBAA PDP courses are \$655 for NBAA members and \$810 for non-members. Two-day courses are \$1,055 for NBAA members and \$1,210 for non-members.

The latest information about course pricing and registration can be found on the NBAA web site at www.nbaa.org/events. All pricing is subject to change.

FOR OTHER PROVIDER COURSES

For PDP courses not hosted by NBAA, see the All Courses by Provider section. Contact individual PDP providers for the latest schedule and registration instructions.

CERTIFIED AVIATION MANAGER PROGRAM

TAKE THE NEXT STEP: BECOME A CAM

By enrolling in Professional Development Program courses, you're taking an important first step in preparing yourself for a management role in your company. But did you know that enrolling in PDP courses is also an ideal means of preparing to become a Certified Aviation Manager (CAM)?

NBAA's CAM program identifies qualified professionals to lead flight departments and companies that use business aircraft. Through certification, applicants demonstrate to the business aviation community that they have reached a distinct level of industry knowledge and skill, and are prepared for leadership roles.

ACCREDITED AND APPROVED FOR VA BENEFITS

NBAA's CAM program is the first in the aviation industry to receive accreditation from the National Commission for Certifying Agencies (NCCA), demonstrating that the credential is a valid measure of readiness to be an aviation manager.

It is also approved as a U.S. Department of Veterans Affairs License and Certification site. Veterans who have tested to become CAMs since Sept. 30, 2014, may apply for GI Bill education benefits, and receive reimbursement of the CAM examination fee.

Join the ranks of esteemed aviation professionals who already have been recognized as CAMs. To begin the application process or learn more, visit www.nbaa.org/cam.

TAKE ADVANTAGE OF NBAA SCHOLARSHIPS

Current and aspiring CAMs can receive funds toward the cost of earning or renewing their certification through the NBAA Charities scholarship program. With over 12 scholarships available for business aviation professionals, there are more opportunities than ever to boost your career. Learn more about these scholarships and apply today at www.nbaa.org/scholarships.

NBAA COURSES BY DATE

NBAA hosts several PDP courses throughout the year as part of its association events calendar. The following 2019 NBAA events, listed by date, will be taught by approved PDP providers on behalf of the association.

Additional courses offered by other approved PDP providers are listed separately in this course directory. Events are subject to change; for the latest information, visit www.nbaa.org/events.

JAN. 28, 2019

Strategic Leadership: How to Inspire, Influence and Achieve Results

Meets Objectives: L3

Presenter: Jodie Brown, Summit Solutions, LLC

Location: San Antonio, TX | Time: 7:30 a.m. – 5:00 p.m.

As a developing leader, you want to close the gap between any differences in how we believe we are behaving and what is perceived by others. To this end, we will follow two essential areas for leadership development: personal perception and communication styles and skills. This workshop is designed around current situations and case studies to help participants confront and solve issues surrounding individuals/teams.

Held in conjunction with the 2019 Schedulers & Dispatchers Conference.

JAN. 28-29, 2019

GA Dispatching - Filling in the Gaps (Two-Day Training)

Meets Objective: Ops2

Presenter: Phil Tyler, Scott IPC

Location: San Antonio, TX | Time: 7:30 a.m. – 5:00 p.m.

This course bridged the long-held gap between airline dispatching and the role of general aviation scheduler/dispatcher. It does this by combining the fundamental concepts of aviation taught as part of traditional, commercial dispatcher certifications with the common, core functionality of the general aviation scheduler/dispatcher. This course will begin by looking at these aspects of domestic flying on day one, and then international flying on day two. It will also include three practical exercises that will stretch the working knowledge of the scheduler/dispatcher in such a way that they will become a more beneficial team member in their respective flight departments.

Held in conjunction with the 2019 NBAA Schedulers & Dispatchers Conference.

JAN. 29, 2019

Human Factors in Business Aviation

Meets Objective: HR8

Presenter: Dudley Crosson, Delta P

Location: San Antonio, TX | Time: 7:30 am - 5:00 pm

Human error is implicated in most aviation mishaps. Safety, air crew, maintenance and management personnel, therefore, need information, tools and procedures to discover the role human error has played in a mishap/incident. This course teaches the

required material for personnel (a) to identify the human factors issues wherever they occurred (e.g., in the cockpit, ATC, management, maintenance, etc.), and (b) to know when and how to call on the required Human Factors experts for further analysis. The course starts with an overview of what the term Human Factors is. The course then focuses on what you need to know about the individual human and the various factors which tend to make humans make mistakes including the ability to process information, deal with a physiologically challenging environment, and perform within a potentially sub-optimal workplace, including environmental issues, and anthropometry in design. Then it continues looking at Human Performance issues such as stress and how it impacts performance and decision making, aging, and self-medication. Next we look at fatigue and sleep deprivation, then finish up with communications.

Building on the material presented, this course will provide an integrated discussion summarizing from a crew member, maintenance personnel, or management perspective current understanding about causes of human errors and what mechanisms should be in use for their reduction. The course provides the safety personnel with a systematic framework and process to identify human error issues as well as the factors which may have led to those errors.

Held in conjunction with the 2019 NBAA Schedulers & Dispatchers Conference.

FEB. 11, 2019

Human Resources in the Corporate Flight Department

Meets Objective: HR1, HR3, HR5, and HR7

Presenter: Kent Jackson & Kali Hague, JetLaw, LLC

Location: Austin, TX | Time: 7:30 a.m. – 5:00 p.m.

This course identifies human resource issues particularly pertinent to the corporate flight department. The course then leads attendees through the legal implications of employment decisions and teaches attendees “good judgment” when hiring employees, handling conflicts, addressing harassment/discrimination, and many more work-place scenarios.

Held in conjunction with the 2019 NBAA Leadership Conference.

FEB. 29, 2019

Safety Management Systems (SMS) for Business Aviation

Meets Objective: Ops6

Presenter: C. Daniel Prather, CAM, Aviation Training Solutions

Location: San Francisco, CA | Time: 7:30 a.m. – 5:00 p.m.

This course will provide a thorough review of Safety Management Systems (SMS), including benefits, safety policy and objectives, safety risk management, safety assurance, and safety promotion. Both FAA and ICAO guidance will be reviewed. By fully understanding SMS, the participant will be able to contribute to the development of an SMS program for their business aviation department, or simply support an existing SMS. By adopting an SMS, business aviation departments will realize new efficiencies and greater safety, thereby producing benefits for the entire organization and furthering the business aviation industry.

Held in conjunction with the 2019 NBAA International Operators Conference.

APRIL 2019

Management Fundamentals for Flight Departments Workshop

Meets Objective: L2, L3

Presenter: NBAA and Walter Kraujalis, AeronomX

Location: Washington, DC | Time: 7:30 a.m. – 5:00 p.m.

This two-day workshop gives flight department managers key information about safe operations, regulatory compliance, basic management practices, budgeting and accounting, cost controls, vendor selection and tracking, records and reports, planning for the future and other issues. Other topics covered in the workshop include: personnel issues, internal and external communications, case studies, templates and forms and checklists that are useful in daily flight management.

Held at NBAA headquarters in Washington, DC.

MAY 10, 2019

Dynamics of Empowered Leadership

Meets Objective: L3

Presenter: Shari Frisinger, Cornerstone Strategies, LLC

Location: Fort Worth, TX | Time: 7:30 am - 5:00 pm

Leadership today has evolved from the “do as I say!” authoritarian style to a more flexible people-, company- and stakeholder-focused style. Toxic behaviors, petty conflicts and hidden agendas have no place in today’s competitive environment. Every team member brings their own unique set of characteristics to the hangar; and responsibility to maximize potential, job satisfaction and safety procedures has evolved to encompass both the leader and the team member. The leader sees the view from the balcony, leading and orchestrating the team to adhere to safety, customer service and collaboration.

This PDP course will add a variety of tools to your toolbox: an understanding of interpersonal interactions along with a variety of methods to mentor, capitalize on group dynamics, maximize performance, assess the ethics of actions, and communicate clearly to everyone with whom you interact.

Held in conjunction with the 2019 Maintenance Conference and the 2019 Flight Attendants/Flight Technicians Conference.

JUNE 13-14, 2019

Leadership for Aviation Professionals

Meets Objectives: L3, L4, L5

Presenter: Bob Mason, The Daedalus Group

Location: Washington, DC | Time: 7:30 am - 5:00 pm

Leading an aviation team or department presents challenges that many other leaders do not face. Your clients and customers rely on you not only for good service, but also for their safety. There is often little or no room for error and that demands effective leadership at all levels.

What kind of leader are you? What kind of leader do you want to be? Why do there seem to be problems communicating with some members of your team? What causes you stress and how can you avoid, or at least recognize and compensate for those stressors.

Get the answers to these questions and learn skills that will make you a better leader and a more valuable asset to your team.

Leadership for Aviation Professionals™ is an intensive exploration of proven techniques for better leadership in aviation. Designed specifically for aviation professionals, it is an opportunity for supervisors and managers in the aviation business to learn the skills and techniques that will make them more effective in this demanding environment.

During this workshop you will:

- Use the MyHardWired™ Leadership Styles Assessment to learn your strengths and blindspots.
- Develop a Personal Leadership Philosophy.
- Analyze team building techniques and challenges.
- Understand leadership accountability.
- Comprehend methods of achieving a motivational environment.
- Analyze methods to lead and manage change.
- And much more!

Held at NBAA headquarters in Washington, DC.

OCT. 20, 2019

Resource Management Techniques

Meets Objective: Ops9

Presenter: Bob Hobbi, ServiceElements International, Inc.

Location: Las Vegas, NV | Time: 7:30 am - 5:00 pm

This workshop is a thorough investigation into different types of resource management in aviation – CRM, MRM, DRM and ORM. Participants will compare and contrast the needs and requirements of the different types. Hands-on scenarios, activities and case studies will bring out real life situational challenges for participants to work through and understand.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

OCT. 20-21, 2019

Aviation Leadership

Meets Objective: L1, L2, L3

Presenter: Scott Moore, CAM, Moore Life Leadership

Location: Las Vegas, NV | Time: 7:30 am - 5:00 pm

This is a two-day course teaching the fundamentals of leadership, providing the tools to become an effective leader in the aviation department, and in the company as a whole. This workshop builds off of the topics focused on values-based leadership, leading with a vision, and leadership for success. The course is very interactive, allowing the students

to practice and develop the necessary skills. You will leave this course with some tangible takeaways that will help you become a better leader.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

Practical Aviation Risk Management

Meets Objective: HR8

Presenter: Robert Gould, Bravo Golf Aviation

Location: Las Vegas, NV | Time: 7:30 am - 5:00 pm

This course is designed for students to use the theory of individual human performance (human factors) to develop methods to achieve practical risk awareness, risk identification and risk management. The first day covers the theory and safety nets for individual performance, and the second day covers the practical application for risk management. Two case studies are included to show the importance of maintaining personal risk awareness in the workplace and during flight/maintenance operations. The course includes a review of numerous applicable FAA FARs needed to understand the relationship of maintenance to operations and technicians to flight crew. The course is taught through presentations, videos and extensive class participation for the exchange of ideas and experiences. This course is an important basis for understanding risk management within a safety management system.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

OCT. 21, 2019

Cybersecurity Risk Management For Flight Departments

Meets Objective: BM5, BM8, AF4

Presenter: Mark Mata, Satcom Direct

Location: Las Vegas, NV | Time: 7:30 am - 5:00 pm

This course covers the basics of aircraft connectivity and networking, including an overview of how ground-based networks interface with aircraft networking; cybersecurity risks and challenges specific to the aviation context; and an overview of regulations and laws related to privacy and cybersecurity. Course participants will develop a greater understanding of how business aviation professionals are key stakeholders in the modern connected environment and learn about potential cybersecurity risks along with mitigation techniques and strategies. This interactive course can be tailored with greater or lesser emphasis on any given objective as desired to meet the needs of attendees.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

Organizational Risk Management

Meets Objective: BM8

Presenter: NBAA and Christa Hinckley, LeClairRyan; David Norton, Shackelford, Bowen, McKinley & Norton, LLP; Brint Smith, John F. Throne & Co./Alliant

Location: Las Vegas, NV | Time: 7:30 a.m. – 5:00 p.m.

NBAA's PDP Course on organizational risk management – also known as enterprise risk management – will prepare participants to better understand and respond to risks,

mitigate risk exposure through common established frameworks, more fully integrate the business aircraft operation into the company's risk management strategy, and apply competencies at the enterprise level.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

OCT. 25-26, 2019

Management Fundamentals for Flight Departments Workshop

Meets Objective: L2, L3

Presenter: NBAA and Walter Kraujalis, AeronomX

Location: Las Vegas, NV | Time: 7:30 a.m. – 5:00 p.m.

This two-day workshop gives flight department managers key information about safe operations, regulatory compliance, basic management practices, budgeting and accounting, cost controls, vendor selection and tracking, records and reports, planning for the future and other issues. Other topics covered in the workshop include: personnel issues, internal and external communications, case studies, templates and forms and checklists that are useful in daily flight management.

Held in conjunction with the 2019 NBAA Business Aviation Convention & Exhibition (NBAA-BACE).

Learn more! Visit www.nbaa.org/pdp

ALL COURSES BY PROVIDER

If you are unable to make it to one of the 2019 NBAA courses listed above, or if you don't find the objective you need through an NBAA course, the following approved PDP providers offer courses throughout the year at locations nationwide. Contact the individual training organizations and educational institutions listed below for the latest course details. (Information current as of October 2018 but subject to change.)

AERONOMX

Contact: Walter Kraujalis, (727) 233-3429 or walterkraujalis@gmail.com

Web: <http://www.aeronomx.com/>

- NBAA Flight Operations Manual Workshop – Employing the International Standard for Business Aircraft Operations (IS-BAO) (Ops1, Ops4)
- NBAA Management Fundamentals for Flight Departments Workshop (L2, L3)

AEROTECHNA SOLUTIONS

Contact: Len Beauchemin, (770) 514-7241 or lbeauchemin@aerotechna.com

Web: www.aerotechna.com

- NBAA Technical Operations Manual Workshop (T8)

AVIATION SECURE USA, INC.

Contact: Kris Cannon, training@aviationsecureusa.com

Web: <http://www.aviationsecureusa.com/>

- Aviation Security/Personal Protection and Awareness Training (Ops8)

AVIATION TRAINING SOLUTIONS

Contact: Dr. C. Daniel Prather, (951) 902-9206 or info@dprather.com

Web: www.dprather.com

- Developing Strategic Vision, Mission and Goals in Business Aviation (L1, L2)
- Effective Leadership in Business Aviation (L3)
- Enhancing Productivity Through Business Aviation (BM1)
- Staffing Needs for Aviation Departments (HR1, HR2)
- Safety Management Systems (SMS) for Business Aviation (Ops6)

AVIEM INTERNATIONAL, INC.

Contact: Dr. Carolyn V. Coarsey, (404) 881-2819 or carolyn@higherresources.com

Web: www.aviem.com

- Emergency Response and Family Assistance for Business Aviation (Ops5)

BALDWIN AVIATION SAFETY & COMPLIANCE

Contact: Sunshine McCarthy, (843) 342-5434 or smccarthy@baldwinaviation.com

Web: www.baldwinaviation.com

- SMS From the Top Down (OPS6)

BRAVO GOLF AVIATION

Contact: Robert Gould, (413) 320-3977 or bravo-golf-aviation@earthlink.net

Web: www.bravogolfaviation.com

- Practical Aviation Risk Management (HR9)
- Aviation and Maintenance Human Factors Refresher (HR8)

CONVERGENT PERFORMANCE, LLC

Contact: Andy Kay, (703) 441-9213 or info@convergentperformance.com

Web: www.convergentperformance.com

- Pilot Reliability Certification (HR9)
- Maintenance Reliability Certification (L6)

CORNERSTONE STRATEGIES, LLC

Contact: Dr. Shari Frisinger, (281) 992-4136 or shari@cornerstonestrategiesllc.com

Web: www.cornerstonestrategiesllc.com

- Creating and Maintaining a Vibrant Company Mindset (L1)
- Goal Achievement (L2)
- Dynamics of Empowered Leadership (L3)
- The Perceptive Leader (L4)
- Conducting Valuable Performance Reviews (HR5)

DELTA P

Contact: Dudley Crosson, (772) 359-3680 or dcrosson@delta-p.com

Web: <http://delta-p.com/>

- Human Factors in Business Aviation (HR8)

EMBRY-RIDDLE AERONAUTICAL UNIVERSITY

Contact: Extended Campus/Corporate Aviation Management Certificate Program, (866) 574-9125 (toll-free), (386) 226-7694 or training@erau.edu

Web: www.proed.erau.edu

- CE 2111 – Value Proposition, Analysis for Corporate Aviation (BM1)
- CE 2112 – Flight Department Finance, Budgeting and Accounting (BM2, BM3)
- CE 2113 – Community Relations (BM8)
- CE 2121 – Strategic Vision and Planning (L1, L2)
- CE 2122 – Leadership Motivation (L3)
- CE 2123 – Managerial Communications (L4)
- CE 2124 – Professional Development (L5)
- CE 2125 – Human Factors (HR9)
- CE 2131 – Standard Operating Procedures and Processes (Ops1)
- CE 2132 – Scheduler and Dispatcher Function (Ops2)
- CE 2133 – Recordkeeping and Regulatory Compliance (Ops3)
- CE 2141 – Workload Management and Training (HR1)
- CE 2142 – Employee Training Programs (HR2, HR3)
- CE 2143 – Staffing and Team Building (BM6, HR4)
- CE 2144 – Performance Reviews and Feedback Systems (HR5)
- CE 2145 – Compensation and Rewards Programs (HR6, HR7)
- CE 2146 – Human Resource Management, Law and Ethics (HR8)

- CE 2152 – Aviation Maintenance Management (T2, T5, T8)
- CE 2153 – Customer Service Programs (T4)
- CE 2154 – Aviation Security (T6, BM5)
- CE 2155 – Vendor Management (T7)
- CE 2157 – Aviation Safety Audits (T2)

GLOBAL JET SERVICES, INC.

Contact: J.D. McHenry, (860) 651-6090 or sales@globaljetservices.com

Web: www.globaljetservices.com

- Aviation Maintenance Management (L3)
- Human Factors (HR9)
- Maintenance Resource Management (L6)

GREY OWL AVIATION CONSULTANTS, INC.

Contact: Richard Komarniski, (204) 848-7353 or richard@greyowl.com

Web: www.greyowl.com

- Human Factors (HR9)

INTERNATIONAL BUSINESS AVIATION COUNCIL

Contact: Jason Starke, (832) 538-9107 or jstarke@ibac.org

Web: www.ibac.org

- Fundamentals of IS-BAO Workshop (Ops4)

JETLAW, LLC

Contact: Kent S. Jackson, (913) 338-1700 or kjackson@jetlaw.com,
or Kali M. Hague, khauge@jetlaw.com

Web: www.jetlaw.com

- Regulatory Compliance and Documentation (Ops3)
- Human Resources for the Corporate Flight Department (HR1, HR3, HR5, HR7)

KANSAS STATE UNIVERSITY

Contact: Dr. Tara Harl, (785) 826-2622 or tlharl@ksu.edu

Web: www.salina.k-state.edu/aviation

- Business and Corporate Aviation Management (BM1)

MOORE LIFE LEADERSHIP, LLC

Contact: Scott A. Moore, (804) 314-6313 or scott@morelifelead.com

Web: moorelifeleadership.com

- Leadership with a Vision (L1, L2)
- Aviation Leadership (L1, L2, L3)

NATIONAL BUSINESS AVIATION ASSOCIATION (NBAA)

Contact: Tyler Austin, (202) 783-9267 or taustin@nbaa.org

Web: www.nbaa.org/pdp

While NBAA hosts several courses each year that are developed and taught by other

providers, the following three courses were developed by NBAA:

- Flight Operations Manual Workshop (for IS-BAO) (Ops1, Ops4)
- Management Fundamentals for Flight Departments Workshop (L2, L3)
- Technical Operations Manual Workshop (T8)

OHIO UNIVERSITY

Contact: Bryan Branham, (740) 591-7780 or branham@ohio.edu

Web: www.ohio.edu/aviation

- AVN 4800 – Business in Aviation (BM1)

PAR TRAVEL TECH, INC.

Contact: Phil Roberts, (937) 248-1191 or phil.roberts@partraveltech.com

Web: www.partraveltech.com

- Introduction to Business Aviation (BM1)
- Principles of Aviation Leadership (L1, L2)

SAINT LOUIS UNIVERSITY

Contact: Center for Aviation Safety Research, (314) 977-8725 or casr@slu.edu

Web: <http://parks.slu.edu/research/centers-labs-facilities/CASR>

- Safety Management Systems for Managers (L7)

SATCOM DIRECT, INC.

Contact: Mark Mata, (321)-525-6584 or training@satcomdirect.com

Web: www.satcomdirect.com

- Cybersecurity Risk Management for Flight Departments (BM5, BM8, AF4)

SCOTT INTERNATIONAL PROCEDURES

Contact: Phil Tyler, (832) 541-3682 or phil@scottipc.com

Web: <https://www.scottipc.com/>

- GA Dispatching - Filling in the Gaps (Ops2)

SERVICEELEMENTS

Contact: Bob Hobbi, (480) 538-0123 or bhobbi@serviceelements.com

Web: www.serviceelements.com

- Teams in Business and General Aviation, Performance Enhancing Tools (BM6)
- Aviation Service Solutions and Strategy (L3)
- Effective Leadership in Aviation (L5)
- Capitalize on Human Resources (HR4)
- Recognizing Resource Management Techniques and Participles (Ops9)

SINCLAIR COMMUNITY COLLEGE

Contact: Kent Wingate, (937) 512-2242 or kent.wingate@sinclair.edu

Web: www.sinclair.edu

- AVT 1140-222 – Introduction to Business Aviation (BM1)
- AVT-141-225 – Principles of Aviation Leadership (L1, L2)

SUMMIT SOLUTIONS LLC

Contact: Jodie Brown, (303) 670-8178 or jodie@summit-solutions.com

Web: www.summit-solutions.com

- Strategic Leadership: How to Inspire, Influence and Achieve Results (L3)
- Building, Coordinating and Developing a Flight Department Team (BM6)
- When Leaders Talk: Mastering Communications Skills (L4)

UNIVERSITY OF DUBUQUE

Contact: Steven Accinelli, (563) 589-3179 or saccinel@dbq.edu

Web: www.dbq.edu

- AVI 344 – Corporate Aviation (BM1)

THE DAEDALUS GROUP

Contact: Bob Mason, (505)-453-5266 or bob@dleadershipgroup.com

Web: www.dleadershipgroup.com

- Planning to Excel (L1, L2)
- Leadership for Aviation Professionals (L3, L4, L5)

THE VANALLEN GROUP

Contact: Caycee Bradley, (770) 507-5001 or cbradley@vanallen.com

Web: www.vanallen.com

- Emergency Response Planning Workshop (Ops5)

UNMANNED SAFETY INSTITUTE

Contact: Josh Olds, (407) 499-2052 or josh.olds@argus.aero

Web: usi.matrixlms.com/remotepilot

- Small UAS Ground School (Ops7, Ops9)

UNIVERSAL WEATHER & AVIATION

Contact: Gary Martin, (713) 378-8129 or garym@univ-wea.com

Web: <http://www.universalweather.com/resources/dispatcher-recurrent-training-course/>

- Corporate Dispatcher Recurrent Training Course (OPS2)

SAVE THE DATES – 2019 NBAA EVENTS

Schedulers & Dispatchers Conference

Jan. 29 - Feb. 1, 2019 • San Antonio, TX

Leadership Conference

Feb. 12-14, 2019 • Austin, TX

International Operators Conference

Feb. 25-29, 2019 • San Francisco, CA

Business Aircraft Finance, Registration & Legal Conference

March 17-19, 2019 • Fort Myers, FL

Business Aviation Taxes Seminar

May 2-3, 2019 • Marina del Rey, CA

Maintenance Conference

May 7-9, 2019 • Fort Worth, TX

Flight Attendants/Flight Technicians Conference

May 7-9, 2019 • Fort Worth, TX

Security Conference

June 10-11, 2019 • Bellevue, WA

Business Aviation Convention & Exhibition (NBAA-BACE)

Oct. 22-24, 2019 • Las Vegas, NV

For more details as they become available, visit NBAA's website at www.nbaa.org/events



NBAA

National Business Aviation Association

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Washington, DC 20005